

Privacy Policy

Name and address of the controller

The controller (“we”) within the meaning of the General Data Protection Regulation and other national data protection laws of the Member States and other data protection provisions is:

EIE Services GmbH
Kaistraße 11
40221 Düsseldorf
Deutschland
Tel.: +49 (0) 211 545 531 14
E-Mail: hello@eie-services.com

Name and address of the data protection manager

The controller’s data protection manager is:

Miro Osório
EIE Services GmbH
Kaistraße 11
40221 Düsseldorf, Germany
Tel.: +49 (0) 15224425033
E-Mail: privacy@eie-services.com

Information on the collection of personal data

We provide you below with information on the collection of personal data when using our website. Personal data are all data which concern you personally e.g. name, address, email addresses, user behaviour.

When you contact us by email or using a contact form, the data provided by you (your email address, your name and telephone number, if applicable) are stored by us in order for us to answer your questions. We erase the resulting data in this context when storage is no longer required or we restrict the processing if legal obligations to keep and retain records exist. The legal basis is of Art. 6 (1) sentence 1 lit. f) GDPR or, if it serves the performance of a contract or to take steps prior to entering into a contract, Art. 6 (1) sentence 1 lit. b) GDPR.

If we have recourse to the resources of engaged service providers for individual functions of our website or wish to use your data for advertising purposes, you shall be informed of this in detail below. We also state the criteria determined for the storage period.

Your rights

You have the following rights vis-à-vis ourselves regarding personal data concerning yourself:

- right to access
- right to rectification or erasure
- right to restriction of the processing
- right to object to the processing
- right to data portability

You also have the right to lodge a complaint with a supervisory authority on data protection concerning the processing of your personal data by us.

Collection of personal data when visiting our website

When using the website merely for informational purposes i.e. if you do not register or otherwise transmit information to us, we shall collect only the personal data which your browser transmits to our server. If you wish to view our website, we shall collect the following data which are technically necessary for us to display our website to you and to ensure stability and security (legal basis is Art. 6 (1) sentence 1 lit. f) GDPR):

- (1) Information concerning the browser type and the version used
- (2) User's operating system and its interface
- (3) User's internet service provider
- (4) User's IP address
- (5) Date and time of access
- (6) Websites from which the user's system accesses our website
- (7) Websites which are accessed by the user's system via our website
- (8) Volume of data transmitted
- (9) Access status/HTTP status code

In addition to the above-mentioned data, cookies are stored on your computer when you use our website. Cookies are small text files which are stored on your hard drive, allocated to the browser you use, and through which the party setting the cookie (in this case by us) receives certain information. Cookies cannot be used to run programs or deliver viruses to your computer. Their purpose is to make the website overall more user friendly and efficient.

Use of cookies:

a) This website uses the following types of cookies, their scope and functioning are explained below:

- transient cookies (see b)
- persistent cookies (see c).

b) Transient cookies are automatically deleted when you close your browser. They include in particular session cookies. They store a so-called session ID that can be used to assign various inquiries from your browser during the shared session. This enables your computer to be recognised when you return to our website. Session cookies are deleted when you log out or close your browser.

c) Persistent cookies are automatically deleted after a prescribed period, which can vary depending on the cookie. You can delete these cookies in the security settings of your browser at any time.

d) You can configure your browser setting as you wish and e.g. refuse to accept third-party cookies or all cookies. In that case, however, please be aware that you might not be able to use all the features of this website.

Use of Google Analytics

This website features Google Analytics, a web analytics service provided by Google Inc. ("Google"). Google Analytics uses so-called "cookies", text files, that are stored on your computer and allow us to analyse your use of our website. The cookie-generated data regarding your use of this website will generally be forwarded to a Google server in the USA and stored there. In case of activation of the IP anonymisation on this website, your IP address will, however, be previously truncated by Google within Member States of the European Union or other states which are parties to the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be sent to a Google server in the USA and truncated there. Google will use this information on behalf of the operator of this website to evaluate your use of the website, to compile reports on website activity and to provide other services related to website and internet use to the website operator.

The IP address transmitted by your browser as part of Google Analytics is not merged with other data held by Google.

You may block the storage of cookies by selecting the appropriate settings on your browser. Please be aware, however, that this may prevent you from using the full range of features of this website. Furthermore, you may prevent the tracking and processing of cookie-generated data regarding your use of this website (including your IP address) by Google by downloading and installing the browser plugin available at the following link: <http://tools.google.com/dlpage/gaoptout?hl=de>.

You can opt out of tracking by Google Analytics by clicking on the following link. An opt out cookie will be set which prevents the tracking of your data in the future when you visit this website:

[Disable Google Analytics](#)

This website uses Google Analytics with the extension “_anonymizeIp()”. IP addresses are, therefore, further processed in shortened form. Tracing to a specific user can, therefore, be prevented. If the data collected concerning yourself has a personal reference, this will, therefore, be excluded immediately and the personal data immediately erased.

We use Google Analytics to enable us to analyse and regularly improve the use of our website. The statistics obtained allow us to improve our website and to make its design more interesting for you as user. For exceptional cases in which personal data are transferred to the USA, Google has submitted to the EU-US Privacy Shield, <https://www.privacyshield.gov/EU-US-Framework>. Legal basis for the use of Google Analytics is Art. 6 (1) sentence 1 lit. f) GDPR.

Information of the third-party provider: Google Dublin, Google Ireland Ltd., Gordon House, Barrow Street, Dublin 4, Ireland, Fax: +353 (1) 436 1001. Terms of Service: <http://www.google.com/analytics/terms/de.html>, overview of data protection: <http://www.google.com/intl/de/analytics/learn/privacy.html>, and privacy policy: <http://www.google.de/intl/de/policies/privacy>.

Updating of this Privacy Policy

We reserve the right to update this Privacy Policy, where necessary, to take account of technical developments or in relation to new services or products offered. The current version can be viewed at all times on our website.